

Re: 162 Nipigon Ave, Toronto, ON

April 6, 2006

*Jane Chen
Re/Max Realtron Realty Inc.,*

Jane Chen represented us as a realtor in the sale of our home and we are so pleased with her service that we want to express our gratitude in writing.

We selected Jane from among four realtors whom we contacted. Jane impressed us with her extensive experience, a thorough understanding of the market, and outstanding record as a realtor, and above all, with her pleasant, respectful, calm and sincere manner, that instilled trust. She came well prepared, with a portfolio showing all the properties for sale and sold in our area as well as good documentation which helped us decide when would be the best time to put our house on the market.

In the weeks that followed Jane constantly exceeded our expectations. Two very experienced and hardworking handi-man, referred to us by Jane, helped with painting, floor sanding and fixing whatever needed to be fixed. The stager used her expertise to showcase our home's features. The result was a stunning transformation from a somewhat worn and cluttered look to a spacious, bright, attractive show home. All this was done in a highly professional manner, with very little inconvenience to us and at a very low cost.

Due to the behind-the scenes work and preparations by Jane, the open house was a resounding success, drawing a large number of families. The house was sold one week later meeting all of our conditions. We received two offers on the same day and all negotiations were conducted in a cordial, friendly, and professional manner.

From the initial interview to the exciting moment when the SOLD sign was displayed, Jane was involved in the whole process. She gave us advice and helped in the preparation of the house for sale, she made herself available to listen and respond to our questions and concerns, and made this normally stressful, experience as painless and stress-free and possible.

We cannot imagine a better real estate agent and we fully understand why Jane continues to be a successful as she is. We are sure that all his clients are as pleased with her and her service as we are and highly recommend her to others.

Peter and Donna Wilk

D. A. Wilk

